



HOW-TO GUIDE

MEDWRENCH.COM



INFO@MEDWRENCH.COM

TABLE OF CONTENTS

3	HOMEPAGE
4	SEARCH
5	ASK A QUESTION
6	BULLETIN BOARD
6	RESOURCES
6	MAGAZINE
7	MY BENCH
9	SERVICE DIRECTORY
10	MEET BEN CALIBRATING
11	KEEP IN TOUCH

HOMEPAGE

WELCOME TO MEDWRENCH

The screenshot displays the MedWrench homepage. At the top, the MedWrench logo is on the left, and navigation links for EQUIPMENT, FORUMS, BULLETIN BOARD, RESOURCES, and MAGAZINE are in the center. On the right, there are buttons for SEARCH, SUBSCRIBE, and SIGN IN. Below the navigation bar is a teal banner with the text 'THE MEDICAL PRODUCT SUPPORT NETWORK'. Underneath the banner are three buttons: 'SEARCH FOR EQUIPMENT', 'FIND A SERVICE COMPANY', and 'ASK A QUESTION'. The main content area features a large image of a hand holding a smartphone displaying the MedWrench app. To the right of the smartphone are four featured articles: 'CONTINUING EDUCATION: BMET to Imaging 2', 'EXPOS & EVENTS: Upcoming Expos & Events', 'BLOG: What's Next?', and 'MAGAZINE: The MedWrench Digital Magazine - Winter'. Each article has a 'READ MORE' link.

From the Homepage, you can easily:

- Search for equipment
- Ask or view equipment questions
- Read Ask the Expert articles
- Read our biannual magazine
- Read news articles and FDA alerts
- View our Bulletin Board for continuing education, upcoming expos & events, blogs and more
- Subscribe to eNews and promotions



PRO TIP

Clicking the MedWrench logo will return you to the Homepage throughout our website.

SEARCH



The search feature allows you to find a specific product page, category or manufacturer. When you find the product you are looking for, you will be directed to that product page.

[Request a quote](#)[Request Parts](#)[Add to My Bench](#)

Mindray - M5

by Mindray

[Forums](#)[Documents](#)[Service Vendors](#)[Videos](#)[News](#)[Follow Us](#)

DESCRIPTION

M5 integrates a series of advanced imaging technologies to insure excellent image quality for diagnosis with performance comparable to trolley systems.

Various special imaging modes are included to meet more professional clinical applications. CW presents for more accurate cardiac diagnosis; Smart3D leads to vivid ultrasound healthcare and iScape View expands to a wider field of view.

FORUMS

[View All \(7\)](#)[Ask a New Question](#)

1
Reply

Error code

22 days ago

Hi! What does it mean access violation R 0000000000 while 9d29cd?

Thanks!

Also: do my M5 probes work on an M7?

Thanks again

J Carvalho. Portugal

Equipment: Mindray M5

[Reply](#)

1
Reply

Reinstall software Mindray M5

a year ago

Good Morning. Could someone help with mindray m5 software and service manual. An error image appears in the user data during the loading screen. Grateful.

[Reply](#)

2
Replies

Reinstall software

a year ago

Good day Can anyone help me with M5 Mindray - I have the CD's but not admin etc - was bought from the factory years ago - I m the owner , a physician . I would like to use your help . Thank you

[Reply](#)

DOCUMENTS / MANUALS

[View All](#)[iClear Technology](#)[M5 Brochure](#)[System Specs](#)

Each product page will list additional resources, if available. From every product page, users can find a service company, request a quote, ask a question in the forum or help other users with their questions.



PRO TIP

ASK A QUESTION



"Ask a Question" is where you can easily begin a forum question.



Ask a Question

What is your equipment name?

Subject

Enter a question about troubleshooting, PM, buying advice and more...

B i U x₂ x² A ▾ AA ▾ ≡ ▾ ≡ ▾ ≡ ▾

Type something

[Sign in to Submit Question](#)

Submit Question




PRO TIP



When asking a question in the forums, be sure to include as much information as possible. Once your question is posted, an email notification will be sent to other MedWrench members. If they can help, they will chime in to offer support.

MedWrench forums are for technical troubleshooting only. Do not ask for equipment or software passwords. Do not offer to sell products, ask where you can purchase products, or advertising your company, products, or services.

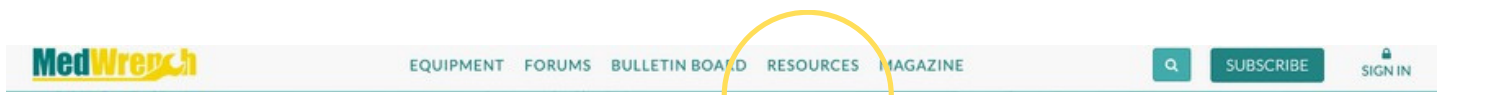
BULLETIN BOARD







The Bulletin Board gives you access to our blogs, upcoming industry expos & events, continuing education, and new career opportunities.





RESOURCES



The Resources tab offers educational equipment videos, Ask the Expert articles, industry news, and FDA alerts.



MAGAZINE



Twice a year, MedWrench produces a digital magazine highlighting hot topics and news from the industry, insider knowledge, Shop Talk and more.

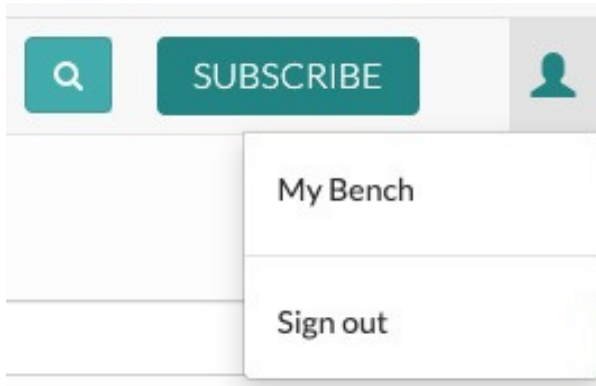
MY BENCH

MedWrench

EQUIPMENT FORUMS BULLETIN BOARD RESOURCES MAGAZINE



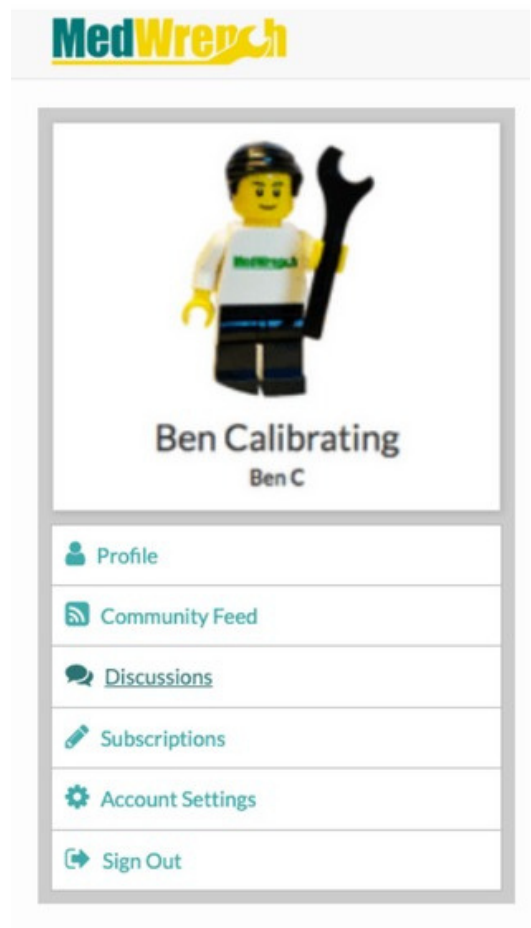
SUBSCRIBE



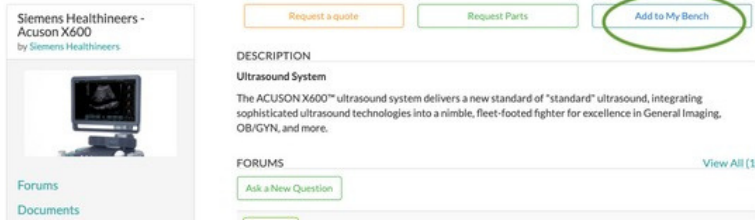
Choosing the icon at the top right will take you to your profile, where you can edit your information, view recent activity, manage subscriptions and more.

Build My Bench is a tool that helps you set up your digital work bench. Add items that you are currently working on, interested in, or have experience with.

Within your Bench, search and subscribe to product pages, categories and manufacturers.



MY BENCH



Each product page, category and manufacturer has the option to add the item to your Bench.

Profile

Customize your profile by adding a profile picture. Let the MedWrench community know who you are by adding a description in the About Me section. And, don't forget to add a personalized signature that will appear on your forum post.

Community Feed

On the Community Feed, you can see what items you have subscribed to or subscribe to more. Scrolling down this page, you will see all information relevant to your benched items.

Discussions

Discussions will show forums you have posted or interacted with. Here you can also find any updates or posts that you have missed.

Subscriptions

The Subscriptions tab shows what items you are subscribed to. From here you can ask a question, request a quote, check out product details, or manage your settings for an item on your bench.

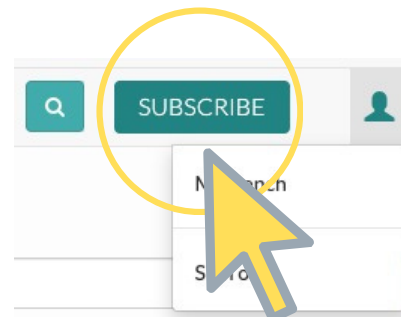


Account Settings

In Account Settings you can reset your password and update your contact information.



Be sure to opt-in to emails and notifications to build your support network!



SERVICE DIRECTORY

Popular Service Categories

[Request Equipment Support](#)



Cardiology



Patient Monitoring



Infusion Pumps



Ultrasound



Sterilizers/Autoclaves



Beds, Tables & Chairs



Imaging



Contrast Injectors



Surgical

MedWrench makes it easy to find a service provider for your equipment. Simply fill out the online request for service form and a representative will contact you to help fix your equipment.

All Service Providers A-Z

[All](#) [A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#) [N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X](#) [Y](#) [Z](#) <#>

A&G Biomedical
Adepto Medical
Agiliti
Arch Medical
CM Parts Plus
Encore Technical Services, Inc.
Etek Services, Inc.
ISS
Integris Equipment
J2S Medical
MEDISURGE
MERC0 Biomedical
Ozark Biomedical
Pioneer Biomedical
Richardson Healthcare
SAKOMED
Sage Services Group
Southeastern Biomedical



PRO TIP

From the alphabetical list of service providers, you can click on any company to see the types of service they provide.

BEN CALIBRATING



Ben Calibrating, or Ben C. for short, is the face of MedWrench. While he may just be a small figure, you can find him all over the world. Is he helping fix broken equipment at your facility? Is he fighting off sharks at the beach? Is he crowd-surfing at a concert? The possibilities are endless.

Follow his adventures on Instagram at @BenCMedWrench, and don't miss his annual calendar.



At MedWrench, we have an ongoing contest to see what Ben Calibrating is up to. Can you help Ben C. check off a few more places on his bucket list?

Here's how to participate:

Step 1: Like the MedWrench Facebook or LinkedIn page

Step 2: Post your picture of Ben Calibrating using the hashtag #BenC, or upload to our site.

Step 3: Post a funny caption with your picture telling us what Ben C. is doing.

Step 4: Make sure you tag @MedWrench in your post!



PRO TIP

KEEP IN TOUCH

Make sure to follow us on social media for the most up to date content!



facebook.com/medwrench



youtube.com/@medwrench



linkedin.com/company/medwrench



instagram.com/bencmedwrench

CONTACT US



info@medwrench.com



medwrench.com